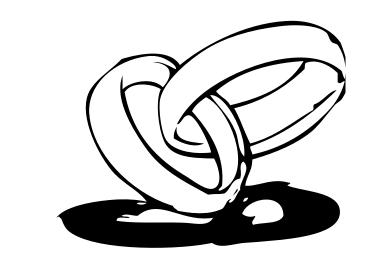
### Key Partners



Who are our Key Partners? Who are our key suppliers? Which Key Resources are we acquiring from partners? Which Key Activities do partners perform?

Team 4 because we have both the client and the server

School, Teachers

Client server communication Python programming Socket knowledge

Creating a server or a client according to the needs of the corresponding group

### Key Activities



What Key Activities do our Value Propositions require? Our Distribution Channels? Customer Relationships? Platform/Network

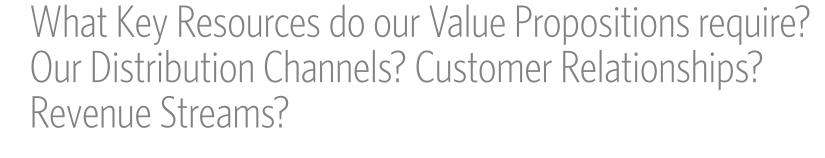
Creation of a chat protocol

We don't have a distribution channels

We don't have customers, but in case we have them, we will have different ways of dealing with a customer. For example, a chat program sold for a company won't be the same program that will be sold to ordinary people; there would be different needs in the two areas.

We don't have revenue streams.

## Key Resources





Our program requires a knowledge of the Python language, have a basic knowledge of clients and servers, and be able to program with sockets.

We do not have a distribution channel as it is an internal non-profit program. The program is minimal, but with more time you could create a program that could be sold to customers who need

# Value Propositions



What value do we deliver to the customer? Which one of our customer's problems are we helping to solve? What bundles of products and services are we offering to each Customer Segment? Which customer needs are we satisfying?

"Getting the Job Done

The customer would be highly valued as an individual to satisfy his requests.

We can provide real time communication between them and other individuals.

The service offered to the customer is an application, which allows communication between two or more users via a server. With our application t is unthinkable to be able to operate it worldwide, but it would be a restricted communication to 20-30 people for the server capacity.

To be able to communicate with a secure program, both with clients and with servers within the company, with the immediate possibility of resolving faults, without using web chat with possible errors that could block the work flow of the company.

# Customer Relationships (1)

What type of relationship does each of our Customer Segments expect us to establish and maintain with them? Which ones have we established?

How are they integrated with the rest of our business model? How costly are they?

Personal assistance Dedicated Personal Assistan Automated Service

We think everyone needs a fast and safe way to communicate with someone

If the server were entrusted it to us, a privacy issue would arise with the customer to keep his protected data. On the other hand, if the server were hosted internally within the company, it would be sufficient to guarantee a linear flow without slowing down.

Right now, we don't have connections with any customer.

Customers are integrated into our Business Model at a cost through system updates to improve performance and to better satisfy our customer.

For now, no cost has been agreed.

### Customer Segments

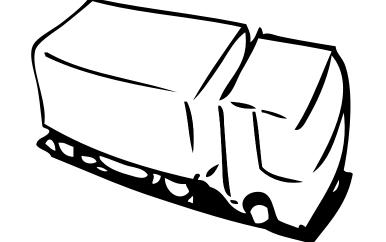
For whom are we creating value? Who are our most important customers?

Segmented Multi-sided Platform

We are not creating value for anyone, it is a job to learn the basics of client-server communication and then implement something more realistic and usable.

I think that there are no more important customers than others, it is a service that can be offered to anyone to facilitate people's lives.

### Channels



Through which Channels do our Customer Segments want to be reached?

How are we reaching them now? How are our Channels integrated?

Which ones work best?

Which ones are most cost-efficient? How are we integrating them with customer routines?

Negotiation(bargaining)

Our customers must be reached through web platforms that allow the download of the program in a private and universal way.

We are not reaching them right now because the application is internal to the school and is not intended for sale.

### Cost Structure

**SAMPLE CHARACTERISTICS:** 

Economies of scope

Fixed Costs (salaries, rents, utilities)

What are the most important costs inherent in our business model? Which Key Resources are most expensive? Which Key Activities are most expensive? Cost Driven (leanest cost structure, low price value proposition, maximum automation, extensive outsourcing Value Driven (focused on value creation, premium value proposition)

There is no cost, the materials that are used are all offered by the school.

There are neither resources nor activities more expensive than others because it is an application without costs.



#### Revenue Streams

For what value are our customers really willing to pay? For what do they currently pay? How are they currently paying? How much does each Revenue Stream contribute to overall revenues?

Yield Management Customer segment dependent Real-time-Marke.

We are not charging anything, because it is a nonprofit exercise.



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